



T W E N T Y S E V E N
A M S T E R D A M

Butler

Fulltime/Parttime

Would you like to live your dream and turn your passion into your profession? Then we can use you in the dream team at hotel TwentySeven. You will work alongside renowned hotelier Eric Toren to create the first six star hotel that Holland has ever seen. It will be six stars as no expense has been spared to provide only the best of the best in terms of interior, design and materials. The “Seven” in “TwentySeven” will be you, our seventh star. Would you like to join us in our endeavour to create Hollands ultimate dream hotel?

At TwentySeven you will be free to be who you are. The hotel will thrive on teamwork between talented individuals. We will offer you assistance and training where you need it. If all this is not enough, you will have the opportunity to work in the heart of Amsterdam at a unique location with a stunning view.

Who are you?

You are passionate about delivering exceptional service and playing a key part in the guests journey. You are able to let any guest settle in and be comfortable by using your warm, professional and kind personality. You have previous experience in a five star environment and are inspired to look after every request. Previous experience in a supervisory or management role is preferred but not mandatory. You enjoy going the extra mile for our guests and are continuously looking for ways to improve their stay. Nothing goes unnoticed because of your great eye for detail. You thoroughly enjoy serving our guests and making them comfortable. You are able to anticipate the guests needs. With your positive attitude, you are able to inspire and motivate your team. If taking responsibility, being a leader and looking after your guests every need is your passion, this might be your dream job.

What will you be doing?

You will be the key factor to our guests satisfaction. You will be receiving the guests upon arrival and welcoming them into the hotel. You will be their coordinator between the hotel and the whole of Amsterdam and the Netherlands. With your communicative and organisational skills, you will be able to make every wish come true or be able to offer a suitable alternative. You will be responsible for all the services in the suite which will include but are not limited to food and beverages service, housekeeping coordination and every other service the guest requires as long as it is legal. You will handle the guests luggage and personal items and make sure that everything is neatly unpacked and packed. You will make sure that clothes are clean and pressed and shoes are polished. You will check guests into their airlines and print boarding passes. You will arrange for transportation when needed. You are the wind underneath the wings of our guests. Next to looking after our guests, you will be responsible for the daily management of the team under the head butler and help him with the departments administration. In collaboration with the head butler you will make sure standards are met and “wow effects” are created. You will lead by example to motivate and inspire others to reach their best potential.

Does this sound like the dream job you were looking for? this is the case, please look below to see what we’re offering.

What are we offering?

A complete butler training that will allow you to work as part of a team as well as individually. You will be confident to go into our suites and look after our guests every needs. You will have the freedom and empowerment to make your dreams and our guests dreams come true. We will support you in every way to make sure you are able to carry out your duties. You will learn from the best in the business. You will have the possibility to grow in position. If you are that extra star we are looking for turn your dream into reality and send your resume and cover letter to the email address below.

Job Requirements :

- You speak multiple languages
- You have a minimum of 1 year experience within the luxury hotel industry
- Previous experience in a supervisory or management role is preferred but not a must
- You are passionate about delivering exceptional service
- You have a keen eye for detail
- You have great body language and a clean presentation
- You possess the knowledge of etiquettes and know how to behave in front of VIP’s

With kind regards,

Hotel TwentySeven
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